



PLEASE READ THIS MANUAL CAREFULLY!

Dear customer,

Thank you for choosing Rising product. We want our product, which is produced with high quality and technology, to provide you maximum efficiency. For this reason, please read this manual and other documents carefully before using the product and keep them as reference guide.

Don't forget that this manual maybe applicable to other models. Differences between models were clearly defined in the manual. We would like to point out that we are happy to help you with any problem that may occur during the warranty period of the product.



Important information or advices about usage.

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Warning against life and property damages.



Warning against fire.



Warning against electrical shock



Warning against hot surfaces.

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1. GENERAL SAFETY INFORMATION



1.1 Advices

Please read this instruction manual carefully before using the product. This booklet includes information that will help you the product more efficiently and for a longer period with safety. Please share all problems with us by calling our Customer Support Line (444 1 886).

Do not make any modification on product without written consent of our company. Otherwise product will not be in our responsibility and will not be covered by warranty.

Do not forget to request all required information from our installation team when receiving your product.

2. USAGE METHOD AND INSTRUCTIONS

2.1 Purpose

Primary purpose of the product is to provide protection from sun and it is suitable to use four seasons, provided it is covered and proper temperature is given.



2.2 Wind resistance

Pergola is designed to be used in four seasons. For safety of products that is not covered in storms and during heavy wind you should put your pergola to an open position and gather it back (Panel should be in a gathered position). Otherwise our company will not be held liable from breakdowns.



2.3 Snow load

When temperature drops below 20°C snowflakes will melt provided that product is covered and a heater is used. Melted water will be drained trough downspout and rain channels.

However; since sliding panels can be damaged as a result of accumulating snow in cases of heavy and sudden snowfall, snow accumulated on top of pergola should be continuously cleaned or the panels should be gathered back.



2.4 Rain

Rain water will be drained through downspouts. Reservoirs should be continuously cleaned in order to prevent downspouts from blocking.

Figure A



2.5 Automation

There are 3 buttons on the remote that is given after the product installation.

Figure A

Up arrow button: To open the pergola

Middle button: To stop the pergola at desired position

Down arrow button: To close the pergola

Engine will automatically protect itself in case you continuously give commands through remote to move the pergola which will cause the engine to overheat. Wait for 20 minutes and try again in such cases.



2.6 Lighting System

LED system used in the system was designed with advanced typesetting technology. Regulator (electrical current stabilizer) should be used to avoid the effects of sudden low voltage caused by mains power.

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2.7 Maintenance

Wash the product in monthly period with soft brush, warm water and chemical free soap to increase the lifespan, making sure that the power is cut off.

Product may have sharp edges that you may encounter while cleaning the dirt accumulated in the mechanism and spouts. Always use gloves to prevent cuts. Fabric wheels should be annually lubricated.

(Available in the kit)

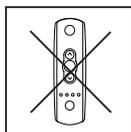


2.8 Control

Frequently check the cables for damage or abrasion. Do not use the product if repair is needed, then contact our company.

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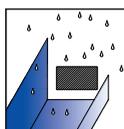
2.9 Warning



Do not let children play with the remote. Remote should be kept out of reach of children.



Do not step on your put weight on pergola.



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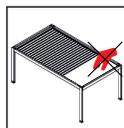
Regular checks are necessary to ensure the smooth operation of drainage channels. During inspections, carefully examine for any leaves, debris, or other foreign objects that could obstruct drainage. If such obstructions are found, promptly clean them to prevent blockages in the channels. Perform this cleaning process at regular intervals to keep the channels clear and ensure proper water drainage at all times.



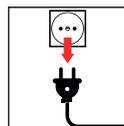
Do not hang anything on pergola.



Do not touch the cables with bare hands.



Do not touch the mechanism when they are running.



Make sure the power is turned off before cleaning the product.

3. PREPARATION



* Prepare a 230v 50 Hz 400w electrical line (valid for heater and lighting system as well)

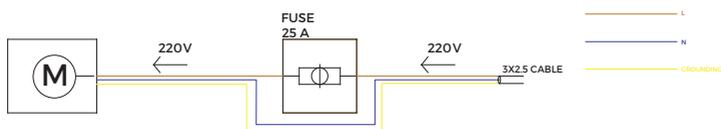
* Look at the table below for electrical connection details



* Be careful against electrical shock.

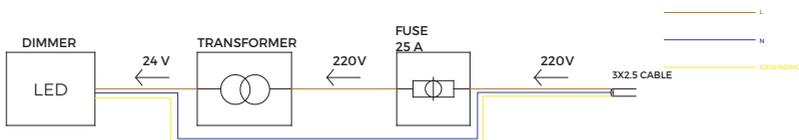
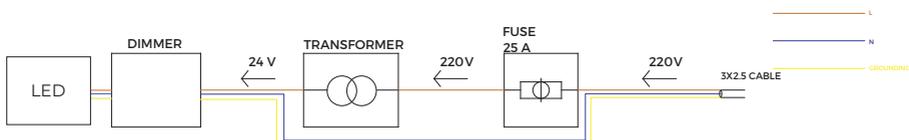
* Make sure the electrical connection is set up correctly then proceed to the next step.

MOTOR CONNECTION DIAGRAM



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TRANSFORMER - DIMMER CONNECTION DIAGRAM



Disposal

Dispose of any product that has become unusable in accordance with the applicable statutory regulations. Components marked in this way must not be thrown into the household waste.

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4. INSTALLATION

See the installation booklet for installation.

5. INFORMATION

5.1 Matching up remote

Your product will be delivered with an already matched remote. If your remote's configuration is wrong follow the steps below.



1-Engine introduction system:
Simultaneously hold down up and down buttons on the remote.
(Until engine moves)



2-Check the direction buttons if they move in the desired direction, if not press the MY button the change directions. Press down the MY button and the desired direction button at the same time. It will move approximately 1 mt..

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3-Simultaneously press down MY button and other direction button. It will move back and stop. Hold down the MY button. (Until engine moves)
Hold down the button at the back of the remote with the help of a pen.
(until engine moves)Engine will be stored.



4-Press down the up and down button at the same time for fine adjustment
(Until engine moves).



5-Press the direction button to bring the panels to the front. Let go when panels are closed. Hold down the MY button (Until engine moves).It is stored.

6. ISSUES COVERED BY THE WARRANTY

- * Engine is covered by warranty for 3 years.
- * Electrostatic paint used in construction is covered by warranty for 3 years.
- * Led and transformer systems used in lighting systems are covered by warranty for 2 years.
- * In case the product breaks down under warranty; time spent in the repair for maintenance, repair and change will be added to the warranty period.



6.1 ISSUES NOT COVERED BY THE WARRANTY

- * Damaged due to from installation, modifications or intervention made by someone other than our authorized personnel of our company,
- * Transport and change of the pergola,
- * Damaged due to from leaving the pergola open at nights (for covered systems)
- * Damaged due to from, impact, tripping, or falling objects,
- * Intervention with sharp objects, cigarette burn etc.,
- * Damaged due to from leaving the pergola open in storm, rain and heavy winds below freezing temperature or in snowy weathers (for covered systems)
- * Damages caused by natural disasters and fire,
- * Damaged due to from electric wiring,
- * Pergola systems not are not covered, should be used in open position (panels are pulled back) due to snow load. Otherwise, damages received by heavy snow and rain are not covered by the warranty.
- * Transformer, led lamp burns and engine breakdown caused by sudden low or high voltage in light and motor systems in the mains electricity
- * Transfer of product to the third parties or title change without written consent of the company,
- * Usage of product outside of its purpose, mishandling, mistreating
- * Impact, fracture, breakage and interventions on product by unauthorized people are not covered by the warranty.
- *Regular checks are necessary to ensure the smooth operation of drainage channels. During inspections, carefully examine for any leaves, debris, or other foreign objects that could obstruct drainage. If such obstructions are found, promptly clean them to prevent blockages in the channels. Perform this cleaning process at regular intervals to keep the channels clear and ensure proper water drainage at all times. Failure to do so may result in water leakage and potentially cause the rope within the operating product system to break.

Damage and malfunctions caused by external factors are not covered under the warranty.

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7. VALIDITY

Warranty certificates without stamp of Yükselen Tente and authorized signature are invalid. Istanbul, in which the company headquarters located, and provinces and countries where products are produced with written consent are covered by warranty. If the product you bought is outside of these areas all problems will be assessed over the tariff our company will apply. Breakdowns in the pergola and fabric should not have been intervened for any reason such as maintenance, repair or any other reason by anyone but our company's authorized personnel.

Note: System is covered by warranty for 3 years and during this warranty period and under warranty conditions any part change will be done for free of charge and only service fee will be requested for any operation.

I have read and accepted the instructions and warranty conditions
10 mentioned above.

Order No :
Production Date :
B Cube Model :
Product Detail : Rale...../Light.....
Company/ Authorized title :
Address :
.....

Consigner
Signature / Stamp

Recipient
Signature/ Stamp



8. POTENTIAL PROBLEMS

PROBLEM: Engine Does not work		
REASON	SOLUTION	WARNING
Wind sensor is stuck	Wait for 15 minutes and try again	
Conflict in system orders	Restart the system	
No current in the systems	Check the circuit breaker and make sure there is current	Should be controlled by an electrician
Engine is broken	Engine should be replaced	Should be done by authorized dealer

PROBLEM: Product is not opening or closing fully as desired		
REASON	SOLUTION	WARNING
Engine configuration is defected	Engine needs to be reconfigured	Should be done by authorized dealer

PROBLEM: Water spout are overflowing or water cannot be drained		
REASON	SOLUTION	WARNING
Spouts may be blocked.	Spouts should be cleaned	
Drain may be blocked	Drain should be cleaned	

NOTE:	You can apply the solutions in the Solution section by yourself.
	Request technical support from authorized dealers for issues mentioned in the Warning section.



Order No :
Production Date :
B Cube Model :
Product Detail : Rale...../Light.....
Company/ Authorized title :
Address :
.....

Recipient
Signature/ Stamp

Consigner
Signature/ Stamp

